

CMCBD Overview of Monthly Service Statistics for 2014

	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Totals	Monthly Average	
Safety & Security Services															
Emergency Services															
Ambulance	4	1	5	3	2	1	3	2	2	4	3	2	32	3	
Fire	1	0	3	0	0	2	0	1	0	3	0	1	11	1	
Police	79	41	28	33	32	24	29	40	13	12	38	19	388	32	
Quality of Life Crimes															
Aggressive Panhandling	80	63	52	46	46	39	50	64	58	67	74	79	718	60	
Sleeping & Camping / Loitering & Trespassing	546	334	274	292	207	268	216	306	323	275	437	256	3,734	311	
Drunk and Disorderly	32	25	23	41	29	29	22	31	72	30	46	76	456	38	
Illegal Vendors	145	173	142	120	88	292	223	296	145	163	208	138	2,133	178	
Suspicion of Drug Deal	20	9	12	23	18	9	6	14	14	3	15	11	154	13	
Quality of Life Issues															
Vandalism	1	1	1	3	4	2	2	2	1	4	1	6	28	2	
Mentally Disturbed Assisted	16	16	19	19	15	22	10	18	40	6	19	24	224	19	
Indecent Exposure	2	0	3	1	0	0	4	5	0	0	4	2	21	2	
Referrals to Shelters	34	29	21	15	26	24	12	16	19	8	32	24	260	22	
Social Services Accepted	15	13	21	8	11	7	19	42	16	23	14	25	214	18	
Social Service Refused	62	48	34	26	48	41	24	51	4	32	19	35	424	35	
Social Services Literature Distributed	9	7	19	15	17	22	6	18	16	28	32	39	228	19	
Escorts	3	8	6	4	2	7	3	5	7	4	9	5	63	5	
(HOT TEAM)	Services not available											2	3	5	3
General Neighborhood Issues															
Demonstration	0	0	1	0	1	0	1	0	1	2	5	8	19	2	
Noise Complaint	4	1	3	1	1	2	1	2	2	1	0	1	19	2	
Safety Hazard	8	12	6	1	7	1	2	5	8	11	8	6	75	6	
Construction	5	6	7	4	9	5	4	5	6	7	5	0	63	5	
Shoplifting	2	3	1	3	0	1	2	1	2	0	1	3	19	2	
Total Safety & Security Services	1,068	790	681	658	563	798	639	924	749	683	972	763	9,288	774	
Visitor/Merchant Services															
Meet & Greet with Merchants/Residents	208	260	370	230	218	309	429	507	489	309	172	184	3,685	307	
Tourist Assistance	4	11	21	13	6	11	8	13	14	1	19	29	150	13	
Visitor Directions/Referrals	174	93	247	385	210	355	301	578	303	133	114	217	3,110	259	
Maps Distributed	14	10	44	7	4	2	2	6	4	9	7	12	121	10	
Total Visitor/Merchant Services	400	374	682	635	438	677	740	1,104	810	452	312	442	7,066	307	
Cleaning/Maintenance Services															
Litter and Trash Removal															
Overflowing Trashcan Topped Off	8	8	15	12	4	5	7	5	2	10	12	16	104	9	
Shopping Cart Removal	1	2	1	0	1	1	2	1	0	0	1	0	10	1	
Illegal Dumping Reported/Dispatched/Clean-Up	106	140	59	44	39	73	64	57	35	39	55	177	888	74	
Needles Removed	169	186	172	169	157	194	121	114	62	384	274	49	2,051	171	
Cardboard	20	25	28	15	31	8	16	11	43	71	42	86	396	33	
Graffiti Issues															
Removed Sticker/Flyer	309	188	267	153	95	123	75	53	61	34	15	22	1,395	116	
Graffiti Sighting Removed (Private)	285	322	408	267	132	105	174	83	124	107	438	319	2,764	230	
Graffiti Sighting Removed (Public)	270	228	289	136	97	131	132	93	87	69	13	35	1,580	132	
Request for CBD Services															
Repainted Fixtures Completed	18	8	40	10	7	7	5	2	1	3	4	6	111	9	
Human/Animal Waste Request Completed	607	596	725	495	576	479	514	452	587	580	387	411	6,409	534	
Steam Cleaning Request Completed	11	1	3	17	26	13	27	17	7	2	6	8	138	12	
Sweep Request Completed	760	242	239	134	91	138	210	287	241	283	425	394	3,444	287	
Total Cleaning/Maintenance Services	2,564	1,946	2,246	1,452	1,256	1,277	1,347	1,175	1,250	1,582	1,672	1,523	19,290	1,608	
Overall Totals	4,032	3,110	3,609	2,745	2,257	2,752	2,726	3,203	2,809	2,717	2,956	2,728	35,644	2,970	
Non-Classified Activities															
External Calls to CBD Dispatch	43	53	59	52	50	30	38	58	66	56	46	55	606	51	
311 Calls	43	17	3	19	34	17	11	29	13	14	13	21	234	20	
Other	24	39	46	25	64	68	47	52	64	48	76	82	635	53	
Trash Liners	6	2	2	1	2	0	4	2	1	0	0	2	22	2	
Total Non-Classified Activities	116	111	110	97	150	115	100	141	144	118	135	160	1,497	125	
GRAND TOTALS	4,148	3,221	3,719	2,842	2,407	2,867	2,826	3,344	2,953	2,835	3,091	2,888	37,141	3,095	