

Central Market and 6th Street Community Safety Team

How the co-responder model works for the Central Market Community Benefit District (CMCBD)

CMCBD Community Guide Ambassadors and 10B Officers from the San Francisco Police Department (SFPD) work as a team to keep Central Market safer for everyone. The following explains how the Team is achieving positive outcomes in the areas of: public safety, cleanliness and customer service.

Public Safety: The Safety Team (“the Team”) proactively walks the community offering directions and information, deterring crime and addressing health and safety concerns. The Team responds to calls from the community about: unsafe and anti-social behavior such as: drug dealing and drug use, illegal vending, public intoxication, indecent exposure and intimidating loitering situations. The Team offers an educated and experienced social service outreach approach and is in direct communication with medical units for emergencies such as seizures and drug overdoses.



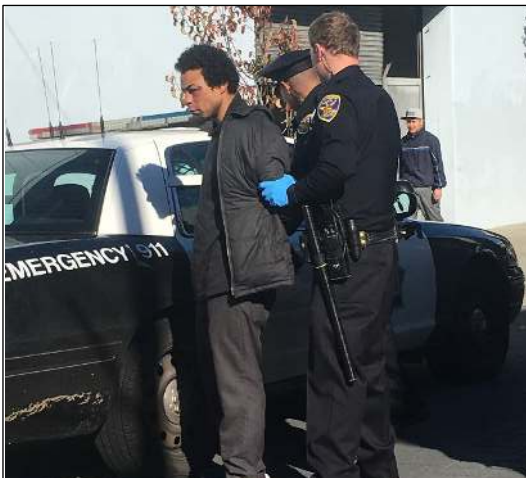
(seizure)



(drug overdose)



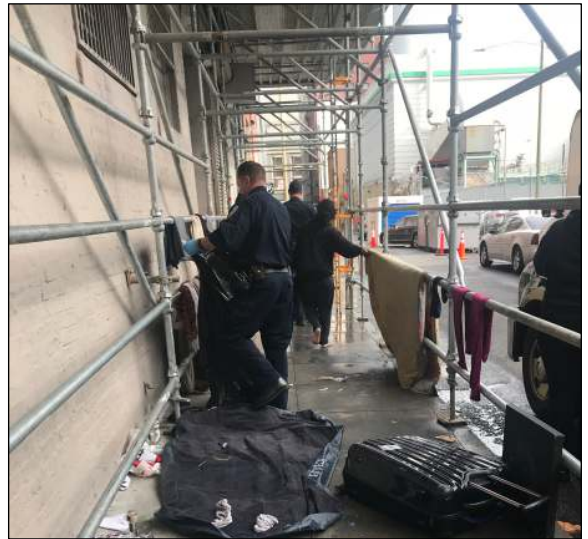
(brandishing a weapon)



**THE RIGHT
INTERVENTION
AT THE RIGHT TIME**

Cleanliness: Cleaning and maintenance are critical for an area to feel safe; and are necessary for an area to be safe. Thanks to SFPD the Safety Team has access to a truck, which allows them to instantly remove debris from streets and sidewalks should Public Works be unable to respond quickly. Debris poses dangerous conditions for pedestrians, especially the blind or disabled. Discarded items often get turned into weapons and tools used for car break-ins and also pose a fire hazard.

Teams work in CMCBD specified target areas with funding from grants and donations, and in client-directed areas when sponsored by an individual, business or collaboration of neighbors.



**WELL
MAINTAINED
AREAS HAVE
LESS VANDALISM
AND CRIME**

Customer Service: The Team consistently works to meet and get to know people in the community - building trust and strengthening communication. Merchants, residents and visitors greatly appreciate the Team and feel safer when they are working. The heavily trained and experienced Team is able to conduct meet and greets with businesses and direct visitors while also assisting with challenging situations for members of the community in a calm and professional manner. The Team is also able to address situations while protecting the identity of those reporting dangerous situations – such as merchants who fear retaliation for reporting crimes.

(wayfinding support for visitors)



(Safety Team checking in with local business)



(Safety Team hands out water on a hot day)



**CIVIL AND
SAFE SIDEWALKS
FOR ALL**